

PROADVISOR review

MC2 Anywhere

Overall Rating **9.33**

Product Name

MC2 Anywhere by MC2 Anywhere, Inc.



Reviewed By

Susan Gaswirth
sgaswirth@aol.com

Date Reviewed

July 13, 2008

Summary

MC2 Anywhere is an online time and expense management application providing an invaluable service to companies that need remote employees, vendors, consultants, accountants, etc., to enter time and expenses. MC2Anywhere allows remote workers to enter information directly into a system that will populate QuickBooks; thereby eliminating the need for office staff to do redundant tasks such as entering time and expenses that may be received in disparate forms including via the telephone, e-mail, telefax, spreadsheet, etc. The MC2 Anywhere Client is a small application that is installed on the QuickBooks computer or server, and acts as a gateway between QuickBooks and the MC2 Anywhere Website. Entries can easily be entered by anyone who has access to the Internet.

Strengths

MC2 Anywhere easily integrates with QuickBooks as it is built upon Intuit's Software Development Kit. The MC2 Anywhere Website provides the interface to QuickBooks, and with its advanced administrative features, business owners can control access to their QuickBooks Data. The MC2 Anywhere Website is compatible with all leading web browsers. MC2 Anywhere has been modeled after the QuickBooks data entry screens so learning the technology is incredibly easy and fast. Installation was a breeze; I hit the ground running after only a few hours of reading their documentation and following their tutorial.

Limitations

I did not find any limitations with this product. The scope of this review was for the time and expense interface, and I had absolutely no problems with the user setup, user access management, workflow and ultimate transfer of information to QuickBooks.

Wish List

I don't have one. I was able to get through all set up, implementation, and self-training without having to call the company. I found everything I needed on their website. MC2 Anywhere provides an end user with a 30-day free trial that you can download right from their website. This free trial is not a limited use trial, and since it is not limited, you can play with and learn the software. There are online demos to assist with the learning process. This company has gone to great lengths to make this product intuitive, simple to install and operate, and has great documentation.

Product Ratings	Rating	Ratings Definitions
<p>Setup and Installation: Set up and installation was a breeze. Documentation was perfect – no guessing at what to do.</p>	9.5	<p>10.0 (Perfect): This exceedingly rare score is reserved for a product that is as perfect as it could be.</p>
<p>Interface: The interface is completely seamless.</p>	9.5	<p>9.0 to 9.9 (Spectacular): A product that receives a rating in this range succeeds at meeting all of its intended users' needs and has no meaningful drawbacks.</p>
<p>Features: MC2 Anywhere allows you to have the ability to create groups which could be utilized to define what QuickBooks lists such as Customer, Vendor, Items, etc., a specific group might have access to. By creating these groups, you as the business owner can cut down on timesheet errors as the employee, contractor, etc., can only enter what they can see in the lists.</p> <p>MC2 Anywhere has automated email reminders that can be set up to send emails to employees who have not submitted timesheets, or can send reminders to supervisors and managers that timesheets require approval.</p> <p>You may also set up an approval process for timesheets. Submitted timesheets can be a simple process, or can be set up to require multiple approvals to included having a supervisor or manager approve a staff members timesheets, with a final approval occurring with the accounting department before transferring data to QuickBooks.</p> <p>MC2 Anywhere's pricing model is so fair and inexpensive it is hard to see why a company would not jump on this service. If you do not use MC2 Anywhere for a calendar month, you pay no fee, how many companies do not require a monthly minimum fee?</p>	9.5	<p>8.0 to 8.9 (Excellent): A product that receives a rating in this range is superior in so many ways that its relatively few drawbacks are not very important.</p> <p>7.0 to 7.9 (Very good): While the strengths of a product scoring in this range certainly outweigh its weaknesses, it has some minor faults that certain users should be aware of.</p> <p>6.0 to 6.9 (Good): This range represents a product that is above average. Its strengths slightly outweigh its weaknesses, making it good for most uses but not a standout.</p>
<p>Ease of Use/Service and Support The product is so easy to use and is about as intuitive as it gets. The company has great documentation and online demos. MC2 Anywhere provides free email support and has a very detailed "Troubleshooting" section under the Frequently Asked Questions on the contact page. They generally respond back to questions within 15 to 30 minutes.</p> <p>In addition, on Thursday, July 10th MC2 Anywhere added a "Click to Chat" icon that users can click and contact the support department. In the future they will be further updating the website to add the icon throughout the help screens.</p>	8.5	<p>5.0 to 5.9 (Average): A product that scores in this range is functional but unremarkable.</p> <p>4.0 to 4.9 (Mediocre): Products in this range are below average. They fall in the middle of the pack for most features, but suffer from a few additional major flaws.</p>
<p>Data Security / Privacy Security is determined at both the MC2 Anywhere and QuickBooks levels. The end-user will only be performing the functions or have access to the areas that have been defined by the system administrator. MC2 Anywhere has a well documented Privacy Statement on their website.</p>	9.5	<p>3.0 to 3.9 (Poor): A customer should probably not consider purchasing a product in this range or lower. There may be one or two specialized circumstances, however, that could justify the purchase of this product for a very low price for a specific demand.</p>
<p>Integration with QuickBooks The folks at MC2 Anywhere got it right. It was a breeze. Not one issue to comment on. MC2 Anywhere is compatible with the following versions of QuickBooks:</p> <p>QuickBooks© Enterprise, Premier and Pro Editions</p> <p>U.S. versions: 2002* (R2 & above), 2003*, 2004, 2005, 2006, 2007, 2008, Canadian versions: 2003*, 2004, 2005, 2006, 2007, 2008, Australian versions: 2006, 2007, 2008, United Kingdom versions: 2006, 2008</p>	9.5	<p>2.0 to 2.9 (Terrible): A product that receives a rating in this range does not satisfy any of its intended users' needs and has no meaningful strengths.</p> <p>1.0 to 1.9 (Abysmal): A product in this range should never have been produced. This product has no redeeming qualities and worse, may actually harm the user or the user's productivity.</p>