



EDI SOLUTIONS FOR DECORWARE, INC.



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**—Kristen Brock
Office Manager
Decorware, Inc.**

SUCCESS STORY

DECORWARE, INC

AT A GLANCE:

CUSTOMER:

Decorware, Inc.

LOCATION:

Chino, California

INDUSTRY:

Manufacturer

BUSINESS CHALLENGE:

Decorware was faced with manually adjusting their Advanced Shipping Notices (ASNs) and were also unable to provide labels that matched the packing scenario.

SOLUTION:

A cross-reference table was added to their DiIntegrator system so they would be able to create Advanced Shipping Notices (ASNs) with preloaded style numbers.

RESULTS:

Decorware can process and produce labels for split and pre-pack orders.

CUSTOMER PROFILE

Headquartered in Chino, California, and founded in 2000 by Henry Wang & Ming-Hua Cheng, Decorware, Inc. manufactures a variety of scented candles. Originally set up with Anna's Linens, they have now added several retailers such as Menard's, Michaels, K-Mart, and Stein Mart.

BUSINESS CHALLENGE

Decorware was receiving purchase orders for items in quantities of three from Anna's Linens. Decorware sells products in case packs of six items, which splits the case packs when ordered by Anna's Linens. Because their current EDI provider was unable to handle challenges with UCC-128 labels, Decorware was faced with manually adjusting their Advanced Shipping Notices (ASNs) and were also unable to provide labels that matched the packing scenario. Not only were these manual processes time consuming, but they created errors resulting in EDI related charge-backs.



SOLUTION OVERVIEW

By utilizing DiCentral's solution, Decorware was able to adjust and create ASNs and labels for their orders with Anna's Linens. A cross-reference table was added to their system so they would be able to create Advanced Shipping Notices (ASNs) with preloaded style numbers.

The integration application also eliminated the hassle of employees entering recurring data into the accounting system. Additionally, UCC-128 labels are now printed on site using a thermal or laser printer through DiCentral's advanced EDI solution. According to Kristen Brock, Office Manager, "...having an integration partner that imports invoice data into the accounting application enables our company to continue business without interruption."

DiCentral is a comprehensive solutions suite that is easy to implement, affordable, and highly scalable. Our friendly and knowledgeable support team is available on demand to assist with training, resources, and questions. DiCentral equips their customers with all the integration tools needed to ultimately save time and money.

BUSINESS BENEFITS

Decorware can process and produce labels for split and pre-pack orders. In addition, by using DiIntegrator, Decorware saves time entering data, freeing staff members to work on other issues. DiIntegrator has given Decorware a significant advantage in their unique marketplace.

"It used to take us one week to complete a job that now takes one day. Now that we are using DiCentral's solution we are processing our documents in 75% less time and avoiding EDI chargebacks."

**—Kristen Brock
Office Manager
Decorware, Inc.**

